

Let's start the conversation.

How can I be sure equipment critical to the business is a maintenance priority?

Is my current level of maintenance adding or reducing risk?

Managed Maintenance



Critical systems demand critical care.

We are highly qualified.

- We have deep domain expertise in critical systems for all disciplines — electrical, mechanical, fire protection and security. Our technicians work in mission critical facilities; it's all they do.
- Our technicians are factory-trained and certified. They understand that SOPs and MOPs must be in place to operate risk-free.

From preventive to predictive to strategic.

We know the data center is critical to your business.

- Our more than 45 years of experience provides us the knowledge and expertise to develop comprehensive maintenance programs that improve uptime, minimize risk and ensure business continuity.
- We monitor, trend, analyze and report issues which provide predictive and future strategic solutions to improve your data center's operations.
- Our documentation management and archiving service keeps you organized with the information you need, when you need it through our secure extranet — whether it's for insurance, warranty, compliance or internal reporting purposes.

Single-source solution.

We honor relationships.

- We provide maintenance service solutions for more than 200 data centers across the United States.
- We can incorporate existing vendors into our managed maintenance solution.
- Our service solution is your single source for providing critical infrastructure support 24/7/365.

Common issues teams face.

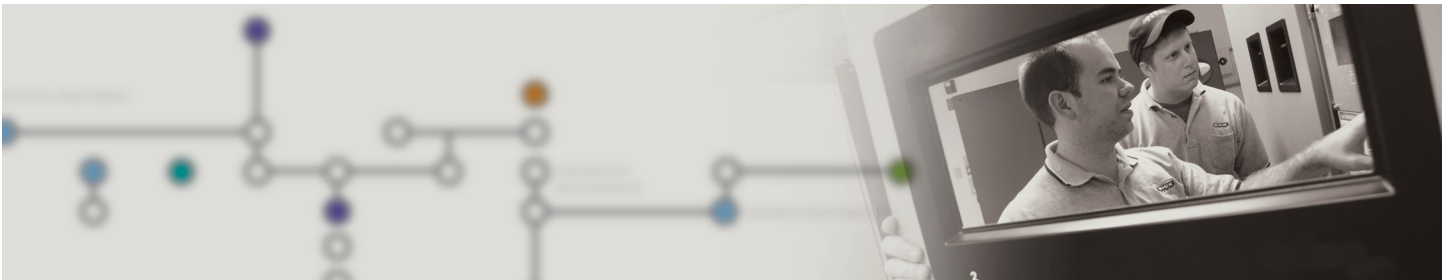
- Lost revenue when critical equipment is down
- Service quality due to lack of effective maintenance program
- Lack of technical expertise to manage service providers for critical disciplines
- Lack of time for managers to devote to maintenance programs

We know data centers.

That's been our focus for more than 45 years. We implement best practices in more than 1,000 data centers each year. What's more, we understand not only the physical aspect of electrical and mechanical requirements, we understand the technology side, too. We know about everything that goes on under that roof.

We believe you can gain the best return on your investment with us. We also believe working together, as a team, can make all the difference.

Why Bick?

**You can achieve your goals.****Business can be tough. Working together doesn't have to be.**

- We can help you accomplish your business goals through improved maintenance performance in your data center while enjoying the work.
- We believe in speaking honestly, directly and often. We are accountable for every service we provide.

Experience matters.**Decades of combined data center management experience.**

- We know the equipment and have developed processes and procedures to ensure reliability of your data center.
- You benefit from our vast knowledge and expertise, which we add to every day.

Speed and independence are key.**We move quickly so you gain value faster.**

- We're equipment vendor neutral. We will provide you with unbiased solutions and represent your interests.
- Stuff happens. We've built a staff so that when it does, we can get your issue handled fast.

What we do.

We know data centers. We also know how to maximize ROI.

OPTIMIZE

Energy Efficiency
Facility Analysis – Health Check
Capacity Planning

TRANSFORM

IT Strategy
Consolidation
Migration
Design-Build

SUSTAIN

- Managed Maintenance
On Demand

Let us help you do more with the data center investments you've already made as well as those you may be considering.

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