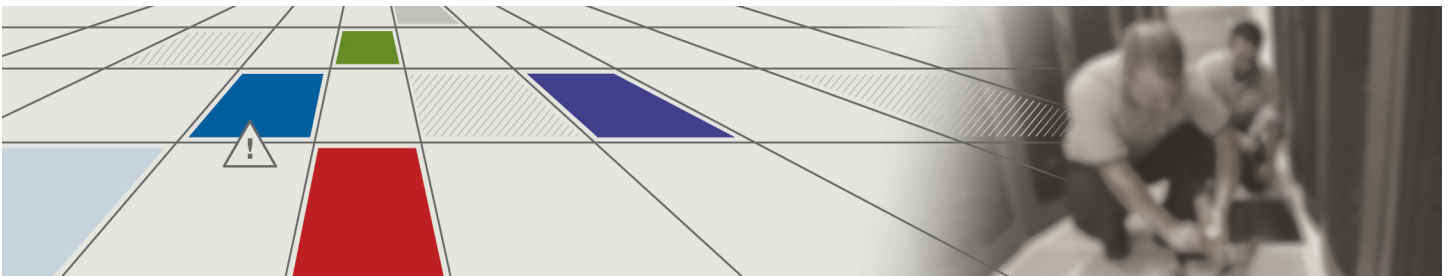


Let's start the conversation.

Whom can I call in the middle of the night when my data center is in an alarm?

I believe I'm out of space, power or cooling: Where do I call?

On Demand

**Anytime. Anywhere.**

Data centers are 24/7. So are we.

- Whether you have a service contract with us or not, during normal business or after hours, we're there for you.
- All our service vehicles are well stocked with the critical components to keep your data center up and running. Our parts warehouse is accessible 24/7.
- Our typical service response is within one hour 24/7/365.

Critical understanding.

We are trained to serve.

- Unlike traditional maintenance contractors, we understand mission-critical infrastructures; it's all we do.
- Our technicians are factory-trained and multi-disciplined to service all critical infrastructure support systems. We understand data center SOPs and work under strict MOPs.
- Service contracts are available to minimize unscheduled service calls.

Move. Add. Change.

We can handle it all.

- We implement any modification in your data center, whether it's moving, adding or changing equipment.
- We determine how a MAC fits with your overall data center management strategy.
- Our in-house engineering and construction management covers all disciplines so you are ensured a comprehensive solution.

Common issues that arise in the data center:

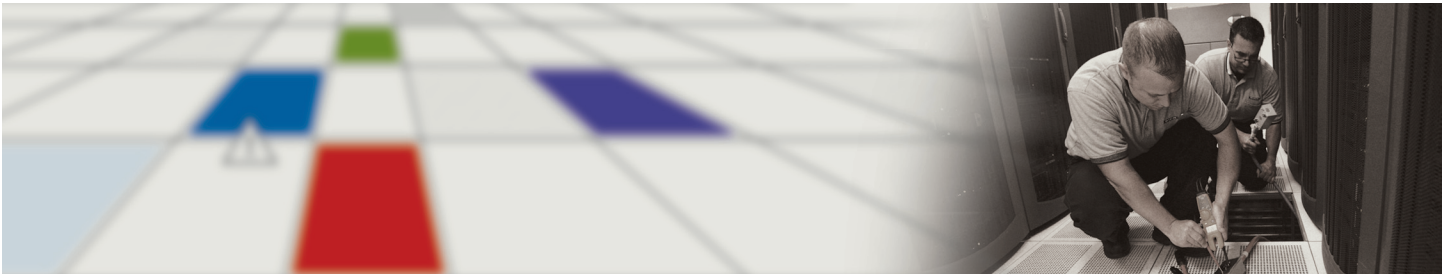
- An air conditioning unit fails
- An electrical circuit must be added
- Aging equipment needs to be replaced
- Equipment needs to be moved or added
- Emergency repair is required

We know data centers.

That's been our focus for more than 45 years. We implement best practices in more than 1,000 data centers each year. What's more, we understand not only the physical aspect of electrical and mechanical requirements, we understand the technology side, too. We know about everything that goes on under that roof.

We believe you can gain the best return on your investment with us. We also believe working together, as a team, can make all the difference.

Why Bick?

**Experience matters.****Decades of combined data center management experience.**

- From punch cards to mainframes to distributed systems to virtualization, we've seen all the major paradigms and managed through them.
- We are also "cradle-to-cradle" which means we understand capacity planning through design and build to migrations to decommission.

You can achieve your goals.**Business can be tough. Working together doesn't have to be.**

- We can help you accomplish your business goals through improved performance in your data center while enjoying the work.
- We believe in speaking honestly, directly and often. We are accountable for every service we provide.

Speed and independence are key.**We move quickly so you gain value faster.**

- We're not tied to specific hardware or software platforms nor large corporate overheads.
- We're nimble and focused: Data centers are what we do. With more than 200 data centers under ongoing management contracts, we know what makes data centers work best.

What we do.

We know data centers. We also know how to maximize ROI.

OPTIMIZE

Energy Efficiency
Facility Analysis – Health Check
Capacity Planning

TRANSFORM

IT Strategy
Consolidation
Migration
Design-Build

SUSTAIN

Managed Maintenance
→ On Demand

Let us help you do more with the data center investments you've already made as well as those you may be considering.

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